

# Prerequisites and firewall rules

The following prerequisites apply for Apptimized SafeBox:

1. Browsers:

- Google Chrome with version 75.0 and above
- Mozilla Firefox with version 60.0 and above
- Apple Safari with version 12.0 and above
- Microsoft Edge with version 83 and above

2. Enabled Java-script in browser

3. Endpoint PC or VM with access to the 80 and 443 port of box.apptimized.com host

4. Firewall white list:

| Component   | Description  |
|---|--|
| <a href="https://box.apptimized.com/">https://box.apptimized.com/</a>                                     | Address for access to Apptimized SafeBox   |
| <a href="wss://rdp-gw-v2.apptimized.com">wss://rdp-gw-v2.apptimized.com</a>                               | Address for working with RDP connections in Apptimized SafeBox<br>Granting permissions to communicate via WebSocket SSL protocol is needed                                     |
| <a href="https://auth.apptimized.com/">https://auth.apptimized.com/</a>                                   | Address for single sign-on   |
| <a href="https://admin.apptimized.com/">https://admin.apptimized.com/</a>                                 | Address for manage organization configurations   |
| <a href="https://screenshots.api.apptimized.technology">https://screenshots.api.apptimized.technology</a> | Address for screenshots storage  |
| <a href="https://docs.apptimized.com/">https://docs.apptimized.com/</a>                                   | Address for Apptimized user documentation  |
| <a href="https://*.chatlio.com">*.chatlio.com</a>   | Address for access to support chat widget  |
| <a href="https://*.swarm.apptimized.com">*.swarm.apptimized.com</a>                                       | Address for Apptimized SafeBox virtualization service.<br>Granting privileges on wildcards subdomains is needed.<br>Granting permissions to connect via RDP protocol is needed |

